

## Your Appointment

Whilst visiting us, we're here to provide you and your pet with the best experience, and high quality of care in the safest way.

Our practice, as always, has extensive hygiene measures in place. We're still encouraging social distancing, face coverings and contactless payments. However, we're very happy to be welcoming you into our consulting rooms and reception areas.

We're operating with the following additional measures in place:

- ✓ 1 person per appointment
- ✓ Limited numbers in waiting rooms
- ✓ A 'buzzer' system whereby you'll be given a buzzer when you arrive and can then wait in your car until the buzzer alerts you to come into our reception area
- ✓ You'll be provided with a face-covering and visor and your temperature will be taken when you enter reception

**On arrival at Eye Vet, please call us and a member of our reception team will come to the front door to give you a buzzer and explain what will happen during your pet's visit.**

\*if you are exempt from wearing a face-covering please let us know in advance of your appointment so that we can make any necessary adjustments.

Thank you for your co-operation  
and continued understanding.

We remain committed to delivering  
the best care for you and pets.